



<https://www.arrkgroup.com/job/customer-support-executive/>

Customer Support Executive

Description

Experience: Minimum 1 Year

Job Location: Mahape, Navi Mumbai (Work from Office)

Job Mode: Hybrid Mode

Job Description:

- Someone who has experience working on Level 1/Level 2 support tickets.
- Addressing queries within a stipulated time frame and adhering to SLA.
- Experience in replying to customer queries via chat bots etc. would be helpful.
- Good proficiency in written and spoken English.
- Junior or mid level preferred, someone who's got experience in admin or back-office tasks.

Contacts

Share your resume with tanaya.ganguli@arrkgroup.com.

Hiring organization

Arrk Limited

Date posted

15/05/2025